There is no corporate support for this activity. This course will fulfill the licensure requirement set forth by the State of Connecticut.

**ACCREDITATION**
The Yale School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

**TARGET AUDIENCE**
- Medical Students
- Residents and Fellows
- Faculty Physicians
- Allied Health Providers

**NEEDS ASSESSMENT**
Patient safety is a critical issue in medicine today. There is, rightly, a strong emphasis on systems approaches to improving medical care and decreasing error. However, medicine is fundamentally a human endeavor. Without attention to the human aspects of the medical enterprise—emotions, cognitive abilities, biases, communication—crucial aspects of patient safety will remain beyond our grasp.

**LEARNING OBJECTIVES:**
At the end of this activity, participants will be able to:
1. Describe how the culture of medicine can endanger the health and safety of patients.
2. Explain the role of emotions, cognition, and communication regarding medical error.
3. Explore opportunities to improve the delivery of care while navigating an imperfect health care environment.

**DESIGNATION STATEMENT**
The Yale School of Medicine designates this live activity for 1 AMA PRA Category 1 Credit(s)™. Physicians should only claim the credit commensurate with the extent of their participation in the activity.

**FACULTY DISCLOSURES**
- Danielle Ofri, MD, PhD: None
- Pnina Weiss, MD, Grand Rounds Director: None

It is the policy of Yale School of Medicine, Continuing Medical Education, to ensure balance, independence, objectivity and scientific rigor in all its educational programs. All faculty participating as speakers in these programs are required to disclose any relevant financial relationship(s) they (or spouse or partner) have with a commercial interest that benefits the individual in any financial amount that has occurred within the past 12 months; and the opportunity to affect the content of CME about the products or services of the commercial interests. The Center for Continuing Medical Education will ensure that any conflicts of interest are resolved before the educational activity occurs.