

# CHAPTER 5: COMPETENT If You Can't, Your Team Won't

## Chapter Summary

The word “competent” means more than barely adequate. To be competent is to be well qualified or capable of doing a job and doing it well.

A team is made up of 2 or more members, possessing unique strengths, interest and expertise. However, people who are highly competent possess some common qualities.

They will:

1. Be committed to excellence
2. Never settle for average
3. Pay attention to detail
4. Perform with consistency
5. Be continually striving to improve their own abilities

Each one of us can improve our competence by:

1. Focusing ourselves professionally
2. Seeing a job through to completion and looking for ways to improve the process.

## Application

In my opinion, one of the most powerful statements in this chapter is “One of the things I’ve found with people is that they don’t want to let the next person on the team”. As a team player we must look at the desired outcome and what the next person has to offer as a team member. We must realize that our area of competence and dedication is only one of the vital components needed to reach that desired outcome.

We have a competent dedicated team here in Batesville and we strive to recognize the strengths of each member of this continuously changing team however we are only a small part of a larger team. We, as the Arkansas 21 C Network Team are moving toward seeing all families in our state have access to the services outlined in the 21C Core Components. I have learned so much from our working and sharing together. As a team we celebrate each new team member (program) that comes on board, because we know that they are bringing new ideas, challenges and motivation to keep working toward our goal. Thank You for allowing us to be a part of the team.

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