Understanding and Managing Conflict in Academic Health Centers

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There is no corporate support for this activity.
Course Director/Host: Lubna Pal, MBBS, FRCOG, MS, FACOG

ACCREDITATION:
The Yale School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

TARGET AUDIENCE:
ObGyn attending physicians, house staff/fellows, medical students, nurses, PA’s, community Ob/Gyn’s, residents, midwives, nurses and researchers.

NEEDS ASSESSMENT:
Conflict occurs commonly in academic health centers. Managing conflict is essential for inclusion of diverse perspectives. Conflict management skills are not routinely taught in medical school, OB/GYN residency/fellowship programs, or CME courses.

LEARNING OBJECTIVES:
At the end of this presentation, attendees will be able to:
1. Explain specific perceptual, cognitive, and emotional causes of conflict and countermeasures for each.
2. Distinguish individual styles for managing conflict and the situations in which they are the most helpful; and
3. Apply new insights to address real-world conflicts in academic health centers.

DESIGNATION STATEMENT
The Yale School of Medicine designates this live activity for 1 AMA PRA Category 1 Credit(s)™. Physicians should only claim the credit commensurate with the extent of their participation in the activity.

DISCLOSURES:
Course Director: Lubna Pal, MD
Flo Health, Consultant

Speaker: Lee A. Learman, MD, PhD
Wolters Kluwer: Obstet Gynecol Survey, Editor
Wolters Kluwer: UpToDate, Reviewer

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