



Grand Rounds

RSS (Regularly Scheduled Series)

Presented by

Yale School of Medicine

Department of Obstetrics, Gynecology & Reproductive Sciences



Understanding and Managing Conflict in Academic Health Centers



Lee A. Learman, MD, PhD

Dean

Professor of Obstetrics & Gynecology

Professor of Health Sciences

Virginia Tech Carilion School of Medicine

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Dial-In: 203.432.9666; Meeting ID: 201.194.039; <https://zoom.us/j/201194039>

There is no corporate support for this activity.

Course Director/Host: Lubna Pal, MBBS, FRCOG, MS, FACOG

ACCREDITATION:

The Yale School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

TARGET AUDIENCE:

ObGyn attending physicians, house staff/fellows, medical students, nurses, PA's, community Ob/Gyn's, residents, midwives, nurses and researchers.

NEEDS ASSESSMENT:

Conflict occurs commonly in academic health centers. Managing conflict is essential for inclusion of diverse perspectives. Conflict management skills are not routinely taught in medical school, OBGYN residency/fellowship programs, or CME courses.

LEARNING OBJECTIVES:

At the end of this presentation, attendees will be able to:

1. Explain specific perceptual, cognitive, and emotional causes of conflict and countermeasures for each.
2. Distinguish individual styles for managing conflict and the situations in which they are the most helpful; and
3. Apply new insights to address real-world conflicts in academic health centers.

DESIGNATION STATEMENT

The Yale School of Medicine designates this live activity for 1 AMA PRA Category 1 Credit(s)[™]. Physicians should only claim the credit commensurate with the extent of their participation in the activity.

DISCLOSURES:

Course Director: Lubna Pal, MD
Flo Health, Consultant

Speaker: Lee A. Learman, MD, PhD
Wolters Kluwer: Obstet Gynecol Survey, Editor
Wolters Kluwer: UpToDate, Reviewer

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