

Smilow Update: January 25, 2023

Dear Colleagues,

Smilow Cancer Hospital Care Center at Greenwich Receives Excellence Award

We are proud to announce that the Outpatient Oncology Services, including both medical and radiation oncology at Greenwich Hospital, have received a HX Guardian of Excellence Award from Press Ganey in recognition of outstanding achievement. The award highlights a score in the 95th percentile of Press Ganey clients showing the highest levels of standards in patient experience. Thank you to our entire team in Greenwich for their outstanding dedication to patient care.

Smilow Town Hall

The leadership of Smilow Cancer Hospital will begin holding monthly Town Halls to review timely updates and address questions and concerns from our providers and staff starting tomorrow, Thursday, January 26, at 5:30pm. Please send questions in advance to canceranswers@yale.edu and join the webinar **online Thursday at 5:30pm**.

Updated Anti-Cancer Treatment Consent Form

As part of Smilow's efforts to secure ASCO's Patient-Centered Cancer Care Certification, we are required to have a standard process to 'trigger' and document goals of care conversations for all our patients with advanced/metastatic cancer. The anti-cancer treatment consent form has been revised to include a section to document the goals of care conversation. This section is to be completed for any patient where the treatment goal is to 'control the progression of my cancer and/or relieve symptoms and improve quality of life.'

- We will transition to exclusive use of electronic consent forms across the Smilow enterprise.
- Our two pilot sites, the Center for Breast Cancer in New Haven and the Smilow Cancer Hospital Care Center in Guilford, will transition beginning on January 30.
- If "control" intent is selected on the e-consent form, the goals of care box automatically appears to document the conversation. The e-consent form cannot be signed and filed until all fields are completed.
- All other sites may use the e-consent form or the paper consent form. The go-live date for the revised consent form with the goals of care documentation

is January 30. Again, the expectation is that this section is completed for every patient with a treatment plan with non-curative intent.

- If you use the consent embedded within Via Oncology/ClinPath, you will need to print the form and manually document notes from your goals of care discussion.

Notes Tune Up

Make your Notes succinct and efficient. Schedule a 1-on-1 review of your Note templates with an Epic physician builder peer.

[Learn more](#)

Cancer-Infectious Diseases (Cancer-ID) Program

The Cancer-Infectious Diseases (Cancer-ID) Program is now open within the Nathan Smith Clinic. The program provides consultative care to patients with HIV who are also diagnosed with cancer. Brinda Emu, MD, serves as the director. Providers include HIV specialists that provide consultative care to patients with both HIV and cancer to facilitate and manage both HIV infection and cancer care throughout and beyond cancer treatment.

To make a referral to the program, call 203-688-5303 or enter an EPIC referral under "Cancer-ID"

[Learn more](#)

Glint Employee Engagement Results

We want to thank everyone for their participation in the Glint Engagement Survey that occurred in the fall. We know teams are reviewing results and working on their local plans. The Smilow senior leadership team has also reviewed the results of the survey, and it was clear that greater engagement from senior leaders represents an opportunity for improvement. Our action items to address this goal include quarterly rounding by Smilow senior leaders at all our Smilow locations and routine review of challenges and opportunities. We are also committed to increase communication, such as holding our monthly Town Halls.

Nursing Appointments

Kristina Capretti, MSN, RN, ANP-BC, OCN, has been promoted to **Patient Services Director, Smilow at Bridgeport and Greenwich** effective January 17, 2023. Kristina began her career at Greenwich Hospital in 2007 as a Nurse Clinician on the inpatient oncology unit. She then worked for several years at NYU Langone Medical Center Perlmutter Cancer Center as an Oncology Nurse and Oncology Nurse Practitioner before returning to Greenwich Hospital. Since 2014, she has held numerous leadership positions in oncology including Quality and Safety Manager, Oncology Nurse Manager, and her current position as Clinical Program Director for both the inpatient and outpatient oncology units at Greenwich and Stamford.

Christina Matousek, MSN, RN, OCN, NPDS, has been appointed to a new role in the Nursing Education and Practice department serving as **Fellowship Specialist** and is overseeing the Smilow New Graduate Ambulatory Oncology RN and APP Fellowship. The Smilow New

Graduate Ambulatory Oncology RN and APP Fellowship is a new program that is graciously funded by the Frederick A. DeLuca Foundation. The Fellowship Specialist at Smilow is responsible for the overall management of program, which will launch later this year.

Brooke Schrameck, MSN, RN, has been promoted to **Clinical Program Manager** of the **Smilow Cancer Hospital Care Centers in Derby, Torrington, and Waterbury**. Brooke joined the Smilow Cancer Hospital Care Center team in 2018. She has her Master of Nursing degree from Sacred Heart University and her bachelor's from Mansfield University in Pennsylvania. She was the recipient of the Smilow Shares Scholarship Award in 2021 and was selected for and graduated from the YNHH New Nurse Manager Residency Program in 2022.

Scenes from Smilow

Share your photos with us for use in a future newsletter by emailing canceranswers@yale.edu



Best regards,

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Chief Medical Officer

Smilow Cancer Hospital

Kim Slusser, MSN, RN, CHPN, NEA-BC

Vice President for Patient Services

Smilow Cancer Hospital

