

Smilow Update: August 27, 2020

Dear Colleagues,

Laboratory Medicine

- 51 Draw Stations are now open throughout the health system. Please call 1-800-305-3278 for locations and hours of operation.
- The system laboratories performed almost 15,000 COVID tests last week with 95% being resultated within 24 hours.

Ambulatory Palliative Care Survey

In an effort to continually evaluate and improve services at Smilow Cancer Hospital and our Care Centers, our ambulatory palliative care team has created a brief survey to gather feedback on experiences referring patients and collaborating with palliative care. All members of the oncology care team are invited to participate in the anonymous survey. Please **share your feedback** and help shape the program moving forward.

Asymptomatic Testing at Yale

Yale is providing voluntary asymptomatic COVID-19 gateway testing to faculty, staff, and postdocs who will be returning to work on campus for the fall semester. Testing should be scheduled after August 31 to allow students to complete their arrival testing. Staff who are concerned about potential risk or exposure may schedule additional testing during the fall semester as needed, up to once weekly. Testing may be scheduled through the **Yale COVID-19 Screening Program website**.

Yale Community for New Haven Fund

Yale continues to help the City of New Haven during this unprecedented time with funding for food, protective equipment, educational tools, and other forms of care to the residents of New Haven. A full list of local funding awarded, and a link for additional donations is available through the **Office of New Haven Affairs Fund Site**.

Epic Sessions

We are pleased to offer several Epic drop-in sessions to work directly with John Murray, Principal Trainer and Instructional Designer. John is available every Tuesday from 1-3pm to help go through the new layout of storyboard and address additional personalization needs. Please sign up for sessions through the **Doodle Poll**.

Smilow Star

Wendy Marin, a Patient Care Associate on our Hematology Inpatient Floor, NP 11, takes time to recognize our patients with individualized attention and care. Wendy is fluent in Spanish and often makes a point of asking to take care of patients who speak Spanish as their first language. She helps them preorder their meals and assists with other language barriers. Over the last few months, Wendy has planned numerous birthday celebrations for patients in the hospital, including cakes, gifts, and FaceTime calls with families to bring



everyone together while COVID visitor restrictions have been in place. In addition, Wendy takes time to decorate NP 11 seasonally and for holidays and to plan staff celebrations for the unit, including baby showers and staff birthdays. Each holiday season, Wendy plans a toy drive to send gifts to orphans in the Dominican Republic, Columbia, and Venezuela. Thank you for being a true Smilow Star, Wendy!

Best regards,

Charles S. Fuchs, MD, MPH

Director, Yale Cancer Center
Physician-in-Chief, Smilow Cancer Hospital

Lori C. Pickens, MHA

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