

AN INTRODUCTION TO LEAN QUALITY IMPROVEMENT (QI) TOOLS FOR LOCAL PUBLIC HEALTH AGENCIES

Have you heard about LEAN? Health departments across the country are using LEAN QI models to reduce costs, streamline bureaucratic processes, improve services, work together with their hospital partners and prepare for accreditation. Come to this “hands-on” workshop and learn about LEAN concepts and how they can be applied in a government setting.

Learning objectives:

- Name the *5S Disciplines* used to organize the workplace
- Describe the benefits of using *Visual Controls* to create a *Visual Workplace*
- Create Current and Future State *Value Stream Maps* of a specific process
- Identify the *Seven Wastes* inherent in every organization
- Develop appropriate *Key Performance Indicators* (KPI's) for a specific process
- Explain the steps of a *Kaizen* (Continuous Improvement) event



Our Leanovations instructor, **Kimberly Cunningham**, has over 15 years of experience in quality as a Quality Manager, Quality Consultant and in Lean-ISO quality assurance auditing. She has a broad spectrum of experience with establishing Lean-ISO Quality Management Systems in a variety of workplace environments utilizing tools like *Process Mapping* and *Value Stream Mapping*.

Date	Format	Time	Location
Tuesday, October 28, 2014	1. LEAN Awareness Training 2. Presentation of LEAN projects from CT DPH 3. Hands-on exercise on <i>Value Stream Mapping</i>	8:30 AM 4:00 PM	The Lyceum, 227 Lawrence St., Hartford, CT Free off street parking is available Note: Participants are on their own for lunch. Directions to Lyceum

Registration: The workshop is **free**, but pre-registration is required.

Register at www.ct.train.org by **choosing course ID #1053516**. A certificate of completion will be provided to attendees meeting course requirements. Contact: Kathi Traugh at 203-785-2868 or kathi.traugh@yale.edu



Funding for this program was made possible by the Health Resources and Services Administration. conference materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Department of Health and Human Services, nor does the mention of trade names, commercial practices, or organizations, imply endorsement by the U.S. Government.