

Grand Rounds

Tuesday, October 12 at 12pm via [Zoom](#)



Jessica C. Dudley, MD

Chief Clinical Officer, Press Ganey

Iris Fischer Memorial Lecture

*"2 sides of the same coin: Clinician
Engagement and Patient Experience"*

Needs: Opportunities exist to improve patient safety, quality, care outcomes and experience. Using data to understand trends nationally on caregiver burnout and specific opportunities locally can help organizations accelerate efforts to find solutions.

Objectives: Recognize the importance of addressing the similar challenges facing patients and caregivers in the areas of safety, trust, and uncertainty and understand the role of high reliability in accelerating efforts to improve patient experience and caregiver wellbeing.

ZOOM LOGIN



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