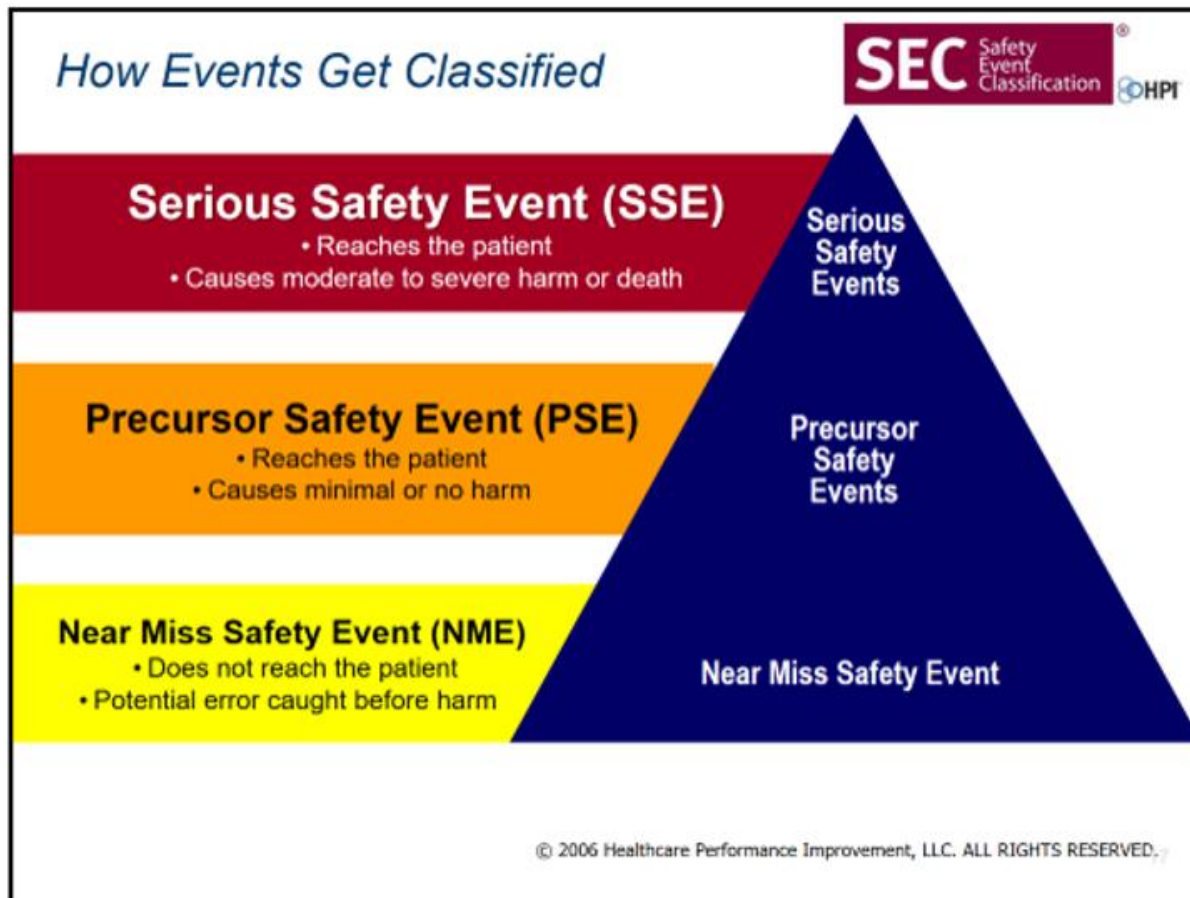


Smilow Update: August 26, 2022

Congratulations to the Smilow teams for achieving 375 days without a Serious Safety Event

The safety of our patients and our employees is our biggest priority. To achieve the highest level of safety and the least amount of harm to our patients, visitors, and staff, we are grateful to all our Smilow physicians, providers, nurses, and staff who continue to make a commitment to building a culture of safety.

A serious safety event is an event that reaches the patient resulting in harm and ranges from moderate to severe patient harm or death. Our safety events are classified using the Healthcare Performance Improvement (HPI) model.



The Smilow Quality and Safety team would like to thank all the Smilow teams for their commitment to safety. This past year continues to be one with many challenges and competing priorities, but we continue to put our patients first. Congratulations on this huge accomplishment!

Elizabeth Prsic, MD, Appointed NP12 Firm Chief

Elizabeth Prsic, MD, Assistant Professor of Medicine and Director of Adult Inpatient Palliative Care for Smilow Cancer Hospital, has been appointed Firm Chief of NP12. Dr. Prsic has been serving as co-Firm Chief along with Paul Eder, MD, since 2020, and will continue in her leadership role while now assuming all inpatient leadership responsibilities for NP12, in collaboration with nursing and hospitalist leadership. She is fellowship trained in both Medical Oncology and Palliative Care, bringing an essential skill set to our inpatient care. In her role, Dr. Prsic will focus on and lead operations, clinical quality, and oncology practice, mentorship, and teaching on the unit.

Please join us in sharing our gratitude to Dr. Eder, Professor of Medicine (Medical Oncology), for his leadership and mentorship as North Pavilion 12 Firm Chief – Education and Oncology Practice since 2020. A master educator, Dr. Eder will continue to bring his extensive clinical oncology experience to

our patients and medical team through his continued work as an attending on our oncology unit and care for patients in the Phase 1 Clinic.

Ambulatory Ethics Consults

The Ethics Committee at YNH is offering consults for inpatient care but is also available for selected outpatient consults. They offer guidance concerning:

- Uncertainty as to who should make health care decisions for patients too sick to speak for themselves
- Religious or cultural beliefs that conflict with medical treatment
- Disagreements over starting, continuing, or ending medical treatments
- End of life issues, such as the removal of a feeding tube
- Decisions about organ donation
- Questions about ethical policies or guidelines
- Concerns about advance directives
- The rights of a patient

Providers seeking ethics consults for ambulatory visits should first contact the ethics committee for the hospital with which they are affiliated. See the [Center for Clinical Ethics website](#) for committee contact information. For Smilow-affiliated adult outpatient providers, please contact the Yale New Haven Hospital Adult Ethics Committee at 203-688-5593.

Extended Care Center Coverage

We now have in-person physician coverage of the Extended Care Center daily from 7 am to 7 pm. Remote coverage continues to be provided daily from 7 pm to 11 pm. The Smilow Hospitalist covering the ECC will be available 7 am to 11 pm via the Mobile Heartbeat role Smilow Cancer Hospital ECC ON CALL HOSPITALIST.

Greenwich Hospital NAPBC Accreditation

We are happy to share that Greenwich Hospital has received accredited status from both the National Accreditation Program for Breast Centers (NAPBC) and the Commission on Cancer (CoC) after completing a joint survey in June.

To achieve voluntary NAPBC accreditation, a breast center must demonstrate compliance with the NAPBC standards that address a center's leadership, clinical services, research, community outreach, professional education, and quality improvement for patients. Similarly, CoC accreditation is granted to a cancer program that meets 34 CoC quality care standards, participates in an evaluation every three years through a survey process, and maintains levels of excellence in the delivery of comprehensive patient-centered care. Congratulations to Greenwich Hospital and everyone involved with the successful survey!

Closer to Free

The Closer to Free Ride is looking for volunteers, especially medical and moto safety volunteers! Have you ever wanted to get involved, but riding a bike was not for you? Become a volunteer and support Yale Cancer Center and Smilow Cancer Hospital! Without volunteers, the Closer to Free Ride would not be

possible. Many volunteer opportunities are still available to choose from, so please join us on Saturday, September 10. [Register to volunteer](#)

Smilow Stars!

Today we recognize the incredible contributions of **Sandra Cassell-Corbin, APRN, Annie Jha, PA, and Mark Tabaka, PA**, as well as the other APP and Oncology Fellow providers, who provide excellent care to our patients daily in the Smilow Extended Care Clinic. The Oncology Extended Care Clinic (ECC) has been open since April 2017. It has the capacity for 6 patients and the unit is dedicated to serving our patients in need of urgent care and to avoid the ED. Sandy, Annie, Mark, and others provide APP staffing for the clinic, in collaboration with a team of nurses and ACAs, and physician rotation from the Hospitalist service. Sandy, Annie, and Mark bring extensive oncology/urgent care expertise to their roles in the ECC, which benefits the diverse patient population they care for. The ECC has been a wonderful service for our patients which has been evidenced by Press Ganey satisfaction scores and that at least 65% of patients seen in the ECC are discharged to home.



Best regards,

Kevin G. Billingsley, MD, MBA
Chief Medical Officer
Smilow Cancer Hospital

Kim Slusser, MSN, RN, CHPN, NEA-BC

Vice President for Patient Services
Smilow Cancer Hospital

