

Smilow Update: June 26, 2020

Dear Colleagues,

Consultative Services for Inpatient and ED

It is recommended that face-to-face or video consults be performed and eConsults only be used when appropriate for COVID-19 positive patients. A new Epic workflow to order an inpatient eConsult will be available soon. Referring providers ordering an eConsult must obtain and document patient or family consent for this consultative service in the chart. Billing for these consultative services is now dependent on whether the attending physician is at the same site as the patient or not.

- If the consulting attending physician is at the same hospital site as the patient, whether a face-to-face, video, or an eConsult is performed, the F2F codes can be billed for new consults (99251-99255) or subsequent hospital visits (99231-99233) even though the service is through chart review.
- If the consulting attending physician performs an eConsult and is NOT at the same hospital site as the patient – whether they are at home, in the ambulatory clinic, or at another hospital site, an interprofessional consultation (IPC) or eConsult code should be used.
 - If the attending physician verbally communicates with the referring provider, an IPC (99446-9) code should be used. These are time-based codes.
 - If the attending physician does NOT verbally communicate with the referring provider, and provides a written report only, the eConsult code (99451) should be used.

Laboratory

- 40 Draw Stations are now open throughout the Health System. Please call 1-800-305-3278 for locations and hours of operation.
- Surgical pre-procedure testing has increased to three calendar days prior to the scheduled procedure.

- Asymptomatic healthcare worker testing continues across the health system. Almost 9,000 YNHHS providers and employees have been screened. To make an appointment, [login](#).

Smilow Star



The leadership and mentorship of **Maureen Raucci, MS, BSN, CNML**, Patient Services Manager for Inpatient Medical Oncology and Smilow Cancer Hospital's Oncology Extended Care Clinic continually receives the attention and praise of her staff, peers, and leaders throughout the hospital. Maureen quickly mobilized and helped move her medical oncology team and patients from Smilow to the Saint Raphael Campus and the Extended Care Clinic to EP 1 in March. Throughout the transition, she supported her staff, many of whom transitioned to new roles in the Smilow Rapid Evaluation Clinic leaving new opportunities for other nurses to step into positions of growth. Her constant support of her team, with wellness activities, organized food donations, and more, kept spirits high. In addition, Maureen's guidance and close collaboration with the physician leadership at



SRC, including Dr. Eder and Dr. Prsic, has helped to keep patient outcomes positive and consistent over the last several months.

Best regards,

Charles S. Fuchs, MD, MPH

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