YaleNewHaven**Health**

Smilow Cancer Hospital

Grand Rounds

Iris Fischer Memorial Lecture

Tuesday, February 25, 12:00pm

Smilow Auditorium, 55 Park Street Join us in person for lunch <u>Zoom</u> Access

COMMUNICATION BETWEEN PATIENTS & CLINICIANS IN THE AGE OF AI

Anthony Back, MD

Professor, University of Washington

Needs:

- 1. Increasing patient distrust of medical providers
- 2. Continued risk of burnout for oncologists and other oncology team members
- 3. Underuse of palliative care by patients with cancer

4. Misperceptions of palliative care by the public and by patients with cancer and their families

Objectives:

- 1. Understand methods for dealing with mis- and disinformation
- 2. Reflect on personal aspects of being a clinician that influence well-being
- 3. Practice communication skills key to responding to emotion.





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Anthony Back, MD, is a board certified physician in Colorectal Services at UW Medical Center, co-director of the UW Center for Excellence in Palliative Care and a UW professor of Oncology and Medicine and an adjunct professor of Bioethics and Humanities.

Dr. Back studies patient-clinician communication and interventions to make clinicians more effective. His goal is to incorporate science and humanism in a practice of healing.

Dr. Back earned his MD at Harvard. He is triple board certified in Hospice and Palliative Medicine, Medical Oncology, and General Internal Medicine. He was the principal investigator for the Oncotalk interventions, co-wrote Mastering Communication with Seriously III Patients, released the first iPhone app for clinician communication skills and is a Contemplative Studies Fellow of the Mind and Life Institute. His clinical and research interests include patient-physician communication and quality of life Palliative care.

