

From: [eReg Support](#)
To: [Rocco, Erica](#)
Subject: Yale eReg System Upgrade Notification
Date: Wednesday, July 17, 2024 9:00:54 AM



eReg System Upgrade Notification

Dear eReg User,

You are receiving this notification because you currently have an active Administrator, Regulatory Manager, Regulatory Coordinator, or Multi-Site User Role in eReg. On Tuesday, July 16th, our eReg production environment was upgraded from version 2023R1.3 to version 2024R1. Multiple new features are now available for use in eReg.

New Feature Highlights include:

eReg 2024R1	
Area	Change
Reports	Report on all documents routed for signature so that a coordinator can view this information for all documents that they've routed across protocols.
Electronic Signatures	Include related documents when a document is routed for signature so that the signer can have additional context. The related documents are visible in Sign Documents (for reference only) along with the document that requires a signature.
Delegation of Authority	Add a data import for the Delegated Tasks reference list.

Please log into eReg and visit the Learning Portal > Release Highlights to learn more:

https://ereg-docs.advarra.com/index.php/Release_Highlights

(you must be logged in to eReg to view this page)

If you have questions regarding use of any new features or workflows, please contact eReg.support@yale.edu

eReg System Reminders:

YCCI has implemented a new Support Ticketing System for eReg Support and eReg Credentials!

There is no change to how you submit system support inquiries/requests via email to the these support addresses. However, you will receive an acknowledgement of receipt email upon sending an email to that support inbox. In order to reply and/or follow up with your request, please:

1. Be sure to reply to the email chain, which includes a unique Case Number, and
2. Do not change the subject line of the email chain.

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Please contact eReg.support@yale.edu with any questions or system related feedback.

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