

Themes Limiting Adoption	Potential Improvement Strategies				
	Redesign Of CDS Applications	Provider and Patient Reminders and Education	Audit and Feedback Techniques	Organizational Imperatives and Change	Financial, Regulatory or Legislative
<p>Sub-Specialists Are Experts, And Are Not Seeking Automated CDS To Guide Them</p> <p>Themes:</p> <ul style="list-style-type: none"> • <i>Sub-Specialists Are Experts, Need No Guidelines</i> • <i>Guidelines Can Get In The Way Of Expert Care</i> 		<p>Provide slide presentation of recent GLIDES evaluation that identifies “In 29% of cases, the provider weighted information differently than the CDS tool”</p>	<p>Provide individual reports for clinicians noting their decision-making consistency and inconsistency with the guidelines, including reasons and trends</p>	<p>Establish clinical objective (guiding objective) for consistency of treatment decisions with guidelines</p>	
<p>Computer Usage Is Currently Limited To After Care:</p> <p>Examples:</p> <ul style="list-style-type: none"> • <i>Flow Of Patient Visit Is Unpredictable</i> • <i>Interval History Form Captured Prior To Visit</i> • <i>Hardware Limitations: Noisy, Slow, Switched-Off</i> • <i>Extra Patient Time Better Spent On Care, Not More Computer Use</i> 	<p>Replace all in-clinic computers with current, higher-speed machines, configure for automatic boot in time for clinic. Potential for use of tablet PCs in examining room.</p> <p>Redesign the workflow to ensure more active use of computer during care, including more effective use of integrated CDS: Automate Interval History form via kiosk; provide captured data electronically to physician; integrate captured data with CDS application.</p>	<p>Implement automated training and coaching material using the computer (video, flash, etc). For example, demonstrations of good inhaler technique for doctors to review with patients. Integrate with CDS applications</p>		<p>Gain clinician and organizational commitment to a fundamental redesign of workflow, and use of computers during care</p>	<p>Evaluate emerging HIT Policy Committee definition of Meaningful Use for EHRs. Highlight linkage with CDS adoption, and communicate to build a stronger commitment to use of the EHR during care.</p>
<p>Current CDS Usability, Used As An After-Care Documentation Tool, Could Be Improved</p> <p>Themes:</p> <ul style="list-style-type: none"> • <i>CDS Design Is Clunky and Difficult To Use</i> • <i>Clinicians Can Easily By-Pass Forms</i> • <i>Referring Physician Letter Needs Editing</i> 	<p>Redesign CDS menus, to enable individual forms to be selected as required, rather than walking through entire sequence.</p> <p>Redesign the letter, so that letter generation is more clearly tied to CDS form completion, building the letter in parallel with evaluating control/severity & selecting treatment steps. Limit or eliminate need for clinicians to re-edit the letter. Make generation of the letter conditional on completing the CDS form set. Note: refer to Nemours letter-writing process, which may be more effective than Yale’s</p>				