

## Smilow Update: February 19, 2021

Dear Colleagues,

### COVID Vaccine Information

Smilow Cancer Hospital providers and staff have a 76% vaccination rate, and an additional 3% are scheduled to receive their vaccination soon. Thank you for quickly scheduling your appointments and working so hard to protect our patients and community from COVID-19. If you have not yet scheduled your vaccination, please login to MyChart to do so or call 844-543-2147, Option 2. An updated [Vaccination FAQ for Employees](#) is available for review.

- Yale New Haven Health has started scheduling vaccinations for people 65+ in phase 1b through an online portal: [www.ynhhs.org/covidvaccine](http://www.ynhhs.org/covidvaccine). The phone line, 1-833-ASK-YNHHS (275-9644), is also available for scheduling assistance. The number for MyChart or technical assistance is 475-246-804. A full list of [vaccination sites](#) is available online.
- A new flyer is available for order through the [YNHHS Print Center](#) on vaccination information and eligibility for distribution to patients at Smilow sites. Please search for “17952 - YNHHS Covid-19 MassVax Phases Flyer” to order the flyer for your clinic sites.
- All patients undergoing active treatment, except those post-stem cell/bone marrow transplant or CAR T-Cell treatment, are highly encouraged to receive the COVID-19 vaccination as soon as they are eligible. [National Comprehensive Cancer Network \(NCCN\) consensus guidelines](#) are available to provide additional guidance. Smilow Cancer Hospital sent a [letter](#) to patients today providing more information.
- Patients who have had a stem cell transplant or received CAR T-Cell therapy in the last three years have received a letter asking them to reach out to their provider prior to scheduling their vaccine. Please transition any inquiries to transplant providers via MyChart or by calling 203-200-2278 for adults and 203-785-4640 for pediatric patients.
- Anyone interested in joining Yale New Haven Health’s Crush COVID Crew by vaccinating or helping with other needs at the vaccination clinics in the state should sign up on the [CERVIS registration system](#). The YNHHS vaccination program is a formal enterprise geared to serve our communities. As such, your registration for a shift is also a commitment. Please update your schedule and follow call-out procedures if needed, on CERVIS.

## Universal Open Notes

As part of the 21st Century Cures Act, starting March 2 all results will be made available to patients via MyChart as soon as they are finalized. This will impact all Ambulatory, ED, and inpatient results, including all laboratory and diagnostic imaging tests including pathology and genetic tests. The goal of the new mandate is to empower patients by providing easy and secure access to their health data.

- The new regulations also require clinician visit notes to be shared with patients through MyChart. Note-sharing seeks to enhance transparency, engage patients, and improve communication between patients, caregivers, and clinicians.
- Please review the recently updated [FAQ Guide](#) for more information.

## Working Parent/Guardian Group

Juggling work and parenting is hard at any time, but it is especially challenging now. Join the virtual Working Parent/Guardians Group the second Wednesday of each month at noon (next meeting, March 10) via [Zoom](#) and hear from other parents who are going through similar things and get tips from one another and the Director of Parent and Family Development at the Yale Child Study Center.

This group is for YNHHS employees who are working in person or remotely and who are caring for children under 18. We hope that you gain some helpful tips, but most of all we hope that you will come away from the group knowing that you are not alone and that you are doing enough.

You will have an opportunity to introduce yourself, ask questions, share, and listen to others in the group. We ask that participants are encouraging and respect the confidentiality of the group time. This is an open group. You may attend one time or every month. You may call in or turn your video off if you need to multi-task.

## Smilow COVID-19 Directory

An updated version of the Smilow COVID-19 Directory of resources, policies, and processes that apply to care at Smilow Cancer Hospital and our Care Centers during the COVID-19 pandemic has been posted online. You can locate the Directory in the following places:

- On the Yale Cancer Center intranet: [www.yalecancercenter.org/intranet](http://www.yalecancercenter.org/intranet)
- On the Yale New Haven Health System intranet: <http://dept.ynhh.org/oncology>
- In Epic, under Smilow Tools.

## Smilow Star!

Today we recognize **Kaneil Willocks**, an EPIC Cadence Specialist who has been extremely helpful in making sure that our Smilow Rapid Evaluation Clinic (SREC) has run successfully since its launch last spring. As nursing and check-in staff have evolved for the SREC, urgent requests for several changes in EPIC access for teams have been expedited and quickly addressed by Kaneil, and his colleague Ideola Edmead (profiled in April 2020). In addition, they have helped us with adding providers to the department at the last minute when a provider has cared for their patient in the SREC rather than in their usual clinic location. Thanks to their quick replies, the SREC continues to provide responsive care to a diverse population of patients from Smilow Cancer Hospital and our Care Centers. Kaneil, thank you for always being available to us and part of our Smilow team – you are a Smilow Star!



**Best regards,**

**Charles S. Fuchs, MD, MPH**

Director, Yale Cancer Center  
Physician-in-Chief, Smilow Cancer Hospital

**Lori C. Pickens, MHA**

Senior Vice President and Executive Director  
Smilow Cancer Hospital

**Kevin G. Billingsley, MD, MBA**

Chief Medical Officer  
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**Kim Slusser, MSN, RN, CHPN, NEA-BC**

Vice President for Patient Services  
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