



**Pediatric Grand Rounds**  
Presented by  
**Yale School of Medicine**  
**Department of Pediatrics**

**YaleCME**  
CONTINUING MEDICAL EDUCATION



**Michael Apkon, MD, PhD**  
**President and CEO**  
**Tufts Medical Center and**  
**Floating Hospital for Children**

**“Creating Reliability and  
Resilience”**

*Wednesday, May 27th, 2020, 12:00p.m.*  
*Presented via Zoom*

*There is no corporate support for this activity. This course will fulfill the licensure requirement set forth by the State of Connecticut*

**ACCREDITATION**

The Yale School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians.

**TARGET AUDIENCE**

Medical Students  
Residents and Fellows  
Faculty Physicians  
Allied Health Providers

**NEEDS ASSESSMENT**

Highly reliable organizations balance safety and resilience. Becoming a highly reliable organization requires alignment across the enterprise and challenges leaders to merge changes effectively.

**LEARNING OBJECTIVES**

At the end of this activity, participants will be able to:

1. Recognize the characteristics of highly reliable organizations
2. Describe the challenges in creating organizational alignment
3. Identify strategies to identify and address resistance to change

**DESIGNATION STATEMENT**

The Yale School of Medicine designates this live activity for 1 AMA PRA Category 1 Credit(s)<sup>™</sup>. Physicians should only claim the credit commensurate with the extent of their participation in the activity.

**FACULTY DISCLOSURES**

Michael Apkon, MD, PhD: 7D Surgical, Mindbeacon  
Pnina Weiss, MD, Grand Rounds Director: None

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