

COVID-19 Update: April 6, 2020

Dear Colleagues,

Smilow Ambulatory Moves

As you know, Smilow Leadership is working diligently to develop strategies for keeping our patients and staff throughout the health system safe during the COVID-19 pandemic, while simultaneously attending to the unique health care needs of our very special population of patients with cancer.

- Members of our Breast Center and Gynecologic Oncology Program began seeing their patients at the Shoreline Medical Center in Guilford today. Thank you for the incredible work of Maureen Major-Campos, Monica Fradkin, and Camille Servidido and their entire teams for making the move of NP 1 possible over the weekend.
- On Friday, April 10 we will begin to move ambulatory clinic and infusion services from Smilow NP 4 and NP 8 in New Haven to unoccupied spaces at Yale New Haven Health's North Haven facility at 6 Devine Street, North Haven. A few teams or providers will move to other locations within the Smilow Network.
- All NP 4 and NP 8 locations and clinics will be operation-ready in their new spaces on the morning of Monday, April 13.
- Daily communications outlining the specifics of the NP 4 and NP 8 moves will be forthcoming. We extend our appreciation in advance for your cooperation and willingness to be flexible as we face this challenge together.

Emergency Department

Please continue to refer patients appropriate for the Extended Care Clinic (ECC) to the Clinic on EP 1. When the ECC is closed or a patient requires ED level care:

- Medical Oncology, Gynecologic Oncology, and Surgical Oncology patients should be directed to use the Saint Raphael Campus ED.
- Hematologic malignancy patients should be directed to York Street Campus ED. If NP 11 is full, hematologic malignancy patients will be transferred to SRC.

EPIC Updates

- When providing inpatient services without physically examining the patient, please use the dot phrase: **.consultcovid19** and the billing code "YIPEC."
- If it is not possible to obtain the standard written consent for chemotherapy, the physician should use the dot phrase: **.chemoconsent** instead.
- If it is not possible to obtain the standard written consent for radiation oncology, the physician should use the smart text: **.radiotherapyconsent**.

HOPE Cards

Over the weekend, we launched a new program to invite the public to send cards, notes, or homemade pictures to our patients in the hospital. The idea is the creation and work of Susan Faraone, BSN, Stem Cell Transplant Coordinator, who, along with her colleagues, is seeing the impact of our visitation limitations on our many long-term hospitalized patients firsthand. We hope well wishes by mail will bring some much appreciated cheer!

[Learn More >>](#)

Key Upcoming Events

Please join us on Tuesday at Noon for Yale Cancer Center Grand Rounds with **Akiko Iwasaki, PhD**, Waldemar Von Zedtwitz Professor of Immunobiology and Molecular, Cellular and Developmental Biology and Professor of Molecular Cellular and Developmental Biology. Dr. Iwasaki will launch our weekly virtual Grand Rounds series presenting on "**Immune Response to COVID19**" via Zoom.

- [April 7: Yale Cancer Center Grand Rounds; Noon](#)
- [April 8: Blood Drive \(Sponsor Code – YaleNHHosp\)](#)
- [April 9: Smilow Town Hall; 5pm](#)
- [April 13: Schwartz Rounds; Noon](#)
- [April 15: Patient and Family Forum; 7pm](#)

Best regards,

Charles S. Fuchs, MD, MPH

Director, Yale Cancer Center
Physician-in-Chief, Smilow Cancer Hospital

Lori C. Pickens, MHA

Senior Vice President and Executive Director
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