

Smilow Update: May 22, 2020

Dear Colleagues,

As we look ahead to the Memorial Day weekend, we want to pause to thank you all for your incredible support over the last three months. Through many challenging transitions and changes, our providers, nurses, and caregivers continued to provide Smilow-quality cancer care for our patients in incredible ways, and with tremendous support for one another. Access to care is uncompromised, and safety is paramount. Our Recovery Teams are thoughtfully and quickly planning for our future, and we know we will remain strong for our patients and their families. Thank you.

Ambulatory Update

Our Ambulatory Team is working to develop a strategic plan for a phased Smilow Ambulatory recovery and resumption of services based on data and analysis of multiple factors, including safety requirements, available space, visit volumes, opportunities for multidisciplinary care, best practices, and staffing needs. Planning is underway to:

- Regain all NP 4 clinic space with 24 exam rooms, and NP 8 clinic space with 16 exam rooms and 38 infusion spaces.
- Retain a portion of our relocated space in North Haven, including exam rooms and infusion chairs.
- Continue the Smilow Rapid Evaluation Clinic on NP 1 and Smilow Extended Care Clinic on EP 1.
- Maintain Hematology and BMT on NP 7; Ophthalmic Oncology on NP 8; Head and Neck Surgery in Trumbull; and Melanoma Surgery in Guilford for the time being.
- Plan for the Shoreline Medical Surgical Space to open in June; NP 4 Conference Rooms (NP 4-101 A and B) to continue to be available to YNHH for non-COVID and non-cancer patients; and the Comfort Measures Only Unit on NP 4 to move to NP 12.

Clinical Trials

Beginning on Tuesday, May 26, our Clinical Trials Office will open a subset of trials and resume limited recruitment with remote support. Clinical Research Support Lab (CRSL) support is also open on a limited basis to support new recruitments.

Smilow Star

Brianna Lutz, RN, is today's Smilow Star! Brianna was instrumental in the planning for our inpatient move and transition of patients from NP 12, 14, and 15 to the Saint Raphael Campus and the subsequent move of our Smilow Extended Care Clinic to EP 1. Soon after, she stepped up to help with the implementation and oversight of our Smilow Rapid Evaluation Clinic on NP 1 and is now also overseeing our call center team of nurses to check on Smilow patients who are at home and COVID+. Her steadfast leadership, organization, and thoughtful care for our patients has been recognized and appreciated by many staff members, and our patients. Thank you, Brianna, for your dedication to Smilow!



Best regards,

Charles S. Fuchs, MD, MPH
Director, Yale Cancer Center
Physician-in-Chief, Smilow Cancer Hospital

Lori C. Pickens, MHA
Senior Vice President and Executive Director
Smilow Cancer Hospital

Kevin G. Billingsley, MD
Chief Medical Officer
Smilow Cancer Hospital

Kim Slusser, MSN, RN, CHPN, NEA-BC
Vice President for Patient Services
Smilow Cancer Hospital

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