

Smilow Update: June 1, 2020

Dear Colleagues,

Ambulatory Moves

This week, we will begin our first transition of ambulatory clinics back to Smilow in New Haven. NP 4 and NP 8 have been cleaned and are being prepared for our patients to return with a go-live on Monday, June 8.

- Breast Cancer, Prostate and Urologic Cancers, Endocrine Cancers, and Pain & Palliative Care will be located on NP 4. GI Surgery, Head and Neck Medical Oncology, Melanoma, Neurosurgery, GynOnc, Apheresis and Ophthalmic Oncology will be on NP 8.
- Thoracic Oncology, GI Medical Oncology, Liver Cancer, and Neuro-Oncology will remain in North Haven and Head and Neck Surgery will remain in Trumbull at this time.
- Due to the limited amount of space, please be mindful of social distancing while in our clinic areas.
- 2 patients will be scheduled per hour, per clinician between the hours of 7:30am-5pm; patients can also be scheduled through the noon hour. No double booking of appointments.
- Clinicians are encouraged to continue with 50% of their practice through Telehealth.
- It is strongly encouraged that patients have labs scheduled the day before an appointment to encourage timely appointments.
- In clinic, staff will be limited.

Interventional Oncology

In response to the COVID-19 crisis, the Interventional Oncology OR space in Smilow Cancer Hospital has been closed and the IO team has been providing care at Bridgeport Hospital over the past two months. As of last week, the Interventional Oncology Service has re-opened at Smilow for ambulatory patient care with safety precautions in place. Please call (203) 200-4747 for information.

Patient Communications

We continue to reiterate our dedication to our patients, and commitment to their safety, through messages on social media, our website, and broad advertising messages from the YNHHS. In addition, a [letter](#) was sent to all patients on Friday via email and MyChart.

Town Hall

Please join us for a [Smilow Town Hall](#) on Thursday, June 4 at 5pm. We will review the latest information and discuss the ambulatory moves and planning with Anne Chiang, MD, and Maureen Major Campos, RN, and hear news from our Clinical Research leadership, Roy Decker, MD, PhD, and Joyce Tull, RN, on our clinical trial initiatives. In addition, updates from this weekend's ASCO Virtual Meeting and the ONS Congress will be presented. Please send your questions in advance to canceranswers@yale.edu.

Fit for the Frontline

Yale New Haven Health and Yale Medicine are joining medical centers across the country in a movement of physical activity to honor and support frontline healthcare workers who have worked tirelessly to save lives. Please join us in the [#FitForTheFrontLine](#) Challenge to encourage fitness and raise funds at YNHHS to provide resources to support the psychosocial impact of COVID-19 on frontline healthcare providers and support staff.

Smilow Star

The providers, caregivers, and staff at the Smilow Cancer Hospital Trumbull Care Center have had one less thing to worry about over the last couple of months because of the diligent work of **Nicole Myer**, Ambulatory Care Associate. Nicole has made sure the Care Center has had all the necessary supplies and abundant PPE to safely care for their patients. She also worked hard to help appropriately schedule patients to combine both the Trumbull and Fairfield offices into one location, and is now helping to transition patients back to Fairfield, ensuring adequate coverage throughout the scheduling modifications. Nicole's dedication to our patients and team in Trumbull and Fairfield is commendable, and she is doing all of this while attending school online to complete her nursing degree. Congratulations, Nicole, you're a true Smilow Star!



Best regards,

Charles S. Fuchs, MD, MPH

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