

## Smilow Update: June 23, 2020

Dear Colleagues,

### **Ambulatory Update**

The Smilow Ambulatory Transformation Team has updated their scheduling guidelines for providers. In sites where physical space allows for appropriate patient flow at screening, safe distancing in waiting areas, and prompt rooming, up to 3 patients per hour (12 per clinic session) may be scheduled per Yale Medicine/YNHHS guidelines. Please review this new guideline with nursing and administrative leads in your clinic to plan escalation of scheduling, as feasible.

### **Connecticut Hospice**

Smilow Cancer Hospital is pleased to offer Supportive Care Hospitalization at Connecticut Hospice's 52-bed hospital in Branford for patients with inoperable, malignant small bowel obstructions.

- This comprehensive, inter-professional partnership provides non-hospice services to Smilow Cancer Hospital patients in their Branford facility, offering patients quality-of-life-oriented interventions in a quiet, beautiful, waterfront environment.
- The aim of this service is to provide specialized, non-surgical treatments to optimize quality-of-life and time at home for this complex group of patients. In addition to acute, expert-level symptom management, patients also benefit from 24/7 visiting hours, liberalized diets, family pet visits, and a full-time social work, chaplaincy, and arts services.
- For more information, please reach out to [Kerin Adelson, MD](#), or place a referral through Epic.

### **Building Against Burnout**

This week's Building Against Burnout session for physicians and APPs will focus on tips to Make InBasket work better for you. The session will highlight ways to optimize your use of the InBasket including different available toolbars, sharing and attaching other InBaskets, sorting and filtering messages, creating reminders, QuickNotes, QuickActions, the InBasket Diet Plan, and more. Join on [Friday, June 26 at 12:15pm](#).

## Smilow COVID-19 Directory

An updated version of the Smilow COVID-19 Directory of resources, policies, and processes that apply to care at Smilow Cancer Hospital and our Care Centers during the COVID-19 pandemic has been posted online. You can locate the Directory in the following places:

- On the Yale Cancer Center intranet: [www.yalecancercenter.org/intranet](http://www.yalecancercenter.org/intranet)
- On the Yale New Haven Health System intranet: <http://dept.ynhh.org/oncology>
- In Epic, under Smilow Tools.

## Smilow Star

Today we recognize **Terry Naser**, who works in our department of Environmental Services, primarily on NP8. Terry is one of the most kindhearted and hardworking employees on our team. He is extremely dedicated to providing a safe environment for our patients and always delivers high quality work. Terry holds his profession in high regard and is a valuable member of our Smilow Cancer Hospital community. Throughout the pandemic, Terry remained dedicated to his units and always followed up with clinical care teams to ensure the units were impeccable. Thank you Terry for your hard work! You are a Smilow Star!



Best regards,

### **Charles S. Fuchs, MD, MPH**

Director, Yale Cancer Center  
Physician-in-Chief, Smilow Cancer Hospital

### **Lori C. Pickens, MHA**

Senior Vice President and Executive Director  
Smilow Cancer Hospital

### **Kevin G. Billingsley, MD, MBA**

Chief Medical Officer  
Smilow Cancer Hospital

### **Kim Slusser, MSN, RN, CHPN, NEA-BC**

Vice President for Patient Services  
Smilow Cancer Hospital

Yale Cancer Center | [www.yalecancercenter.org](http://www.yalecancercenter.org)

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