

Smilow Update: June 24, 2022

Home Hospital Service

Smilow Cancer Hospital patients are now eligible for inpatient care at home through a home hospital service for Medicare patients and Yale New Haven Health employee health plan members who have been admitted through the ED or an inpatient unit. Qualifying patients who meet clinical and social criteria and live within a 25-mile radius of Yale New Haven or Bridgeport Hospitals are set up with in-home care, and direct access to mission control and specialty consults via video. Physicians provide daily virtual rounds and are on call 24/7; APPs and RNs provide in home visits. If you have a patient who may qualify, please contact Home Hospital Mission Control through Mobile Heartbeat or 203-850-6494.

Yale New Haven Health Visitation

Effective, Monday, June 20, Yale New Haven Health no longer requires hospital visitors to show proof of vaccination, or a negative COVID-19 test. Visitors and patients are still required to wear masks in all YNHHS facilities.

Nursing Leadership Transitions

Lisa Barbarotta, MSN, ANP-BC, AOCNS, has transitioned out of her role as Program Director of Education and Practice to return to clinical care as an APRN for the Hematology Program. We are incredibly grateful to Lisa for her leadership as Program Director and diligence and dedication throughout the COVID pandemic. As a result of her transition, Tracy Carafeno, MSN, RN, CMNL, has agreed to assume interim director responsibilities for Smilow's Education and Practice Program. In addition, Evanica Rosselli, MSN, RN, OCN, has agreed to assume interim NPDS supervisory support for the NPDS staff across the Smilow Network and in collaboration with Tracy will work to ensure continuity and forward momentum of work across the education and practice program.

Open Encounters

Yale Medicine's updated Open Encounter policy, with direct weekly reporting from the YM Business and Financial Analytics team, has resulted in a reduction of Open Encounters. This is great news for all of us, and will result in more timely filing and reimbursement of your ambulatory services. Please encourage all providers to meet the 3-day expectation to complete documentation and close their patient encounters.

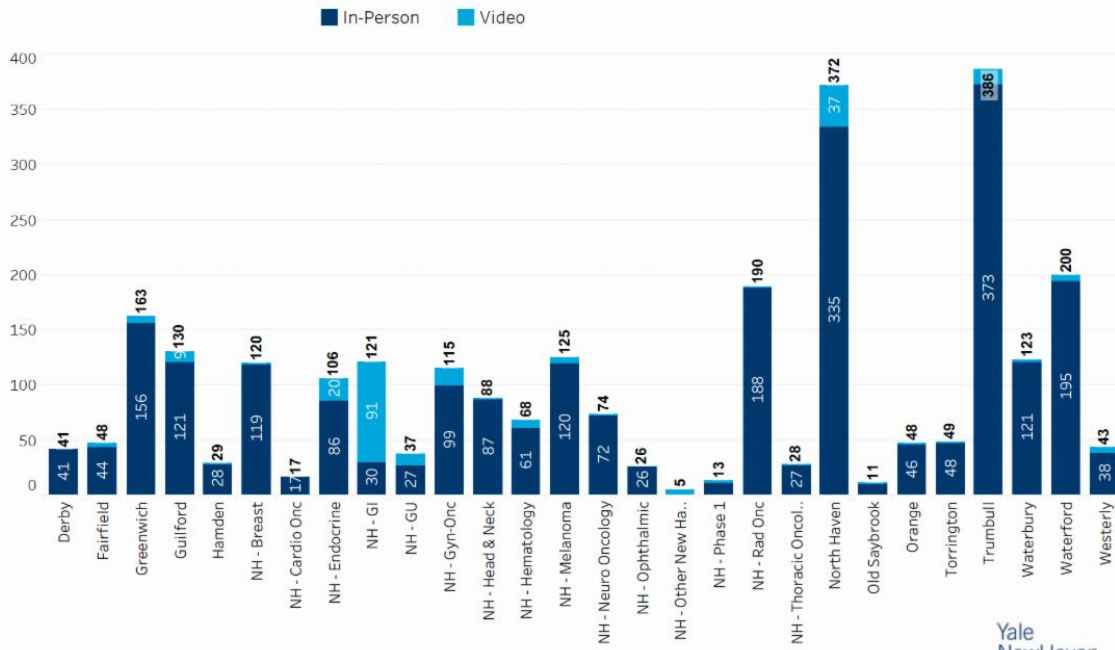
Ideally, ALL providers should close encounters and complete documentation and operative reports, as well as resolve In-Basket messages within 3-5 days (and before the end of June for year-end) to ensure that all patient care services are appropriately documented, and clinical charges are recorded in a timely manner.

- **YM Practice Standards – Ambulatory Medical Record Completion**
- **In-Basket Management**

New Patient Visits by Clinic Location:

(Disease team for New Haven departments and location for network departments)

May 2022



NH = New Haven

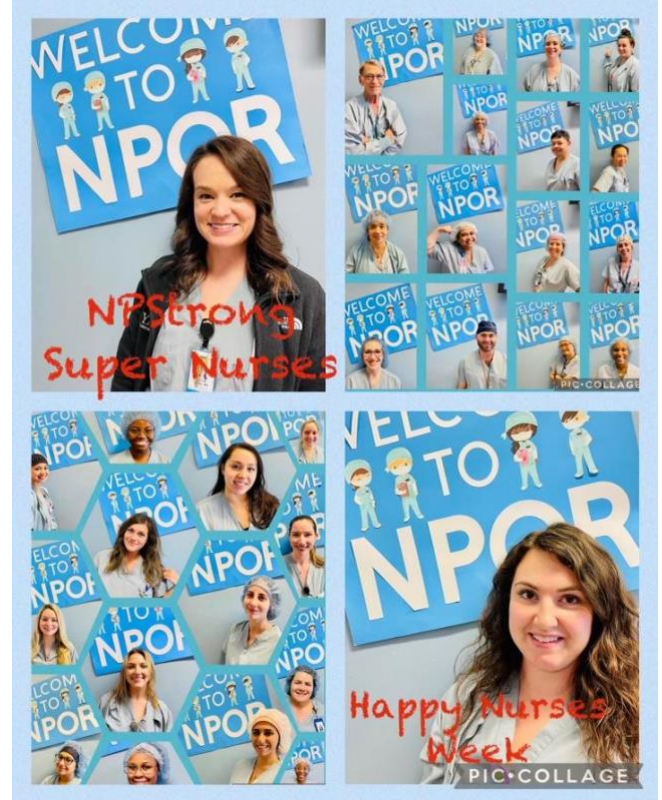


Smilow Stars!

“To inspire an engaged team to deliver innovative, patient centered care with world class outcomes – one surgery, one family, one patient at a time.” - Caitlin Cahill, MSN, RN

Today, we recognize the incredible team from our North Pavilion Operating Rooms who support our patients and surgeons in the 12 operating rooms at Smilow Cancer Hospital. Together, there are approximately 45 staff members, including circulating nurses, surgical technologists, specialty coordinators, and an assistant manager. The team is led by Caitlin Cahill, MSN, RN, Patient Services Manager (PSM).

“The North Pavilion Operating Room team is a truly remarkable and dedicated group of professionals. They provide support for the entire spectrum of surgeons that care for cancer patients. They impress me every day with their great attitudes, warmth, caring, and commitment to growth and innovation,” said Kevin Billingsley, MD, MBA, Chief Medical Officer at Smilow Cancer Hospital and Professor of Surgery (Surgical Oncology).





Best regards,

Kevin G. Billingsley, MD, MBA
Chief Medical Officer
Smilow Cancer Hospital

Kim Slusser, MSN, RN, CHPN, NEA-BC
Vice President for Patient Services
Smilow Cancer Hospital

