

COVID-19 Update: May 15, 2020

Dear Colleagues,

Smilow COVID-19 Directory

The Smilow Recovery Team has compiled a directory of resources, policies, and processes that apply to care at Smilow Cancer Hospital and our Care Centers during the COVID-19 pandemic. The Directory also includes approved treatment guidelines and patient education. Indexed and easily searched, the Directory is updated weekly to ensure accuracy. You can locate the Directory in the following places:

- On the Yale Cancer Center intranet: www.yalecancercenter.org/intranet
- On the Yale New Haven Health System intranet: <http://dept.ynhh.org/oncology>
- In Epic, under Smilow Tools.

Stress Self-Assessment Survey

Yale New Haven Health and Yale Medicine have launched an [online self-assessment survey](#) to monitor levels of stress. Please take a moment to complete the online assessment to gauge your level of stress, and reach out for assistance if you score medium or high.

- The [Yale Employee Assistance Program](#) and the [Yale New Haven Health Employee and Family Resource Program](#) both offer confidential support.

Radiation Oncology Nurses Helping with Infusion Needs

Smilow Cancer Hospital teams have no boundaries, and always seem to step up when help is needed. This has never been more evident as over the past two months, and one defining example is the great work of our nurses in radiation oncology who are assembling to help provide hydration infusion to patients in support of our medical oncology teams.

- The program was initially piloted in New Haven six weeks ago to help meet the growing need in our chemo infusion centers. Patients undergoing infusion treatments, but in need of hydration, are scheduled for hydration infusion in the radiation oncology suite with the help of our nursing staff in radiation oncology.
- The Smilow Cancer Hospital Care Center in Trumbull has now recreated the program with Radiation Oncology Nursing to provide support to the infusion center with the leadership of **Sherry Greifzu, MSN, AOCN, NEA-BC**, Patient Services

Manager for Radiation Oncology, **Lisa Shomsky, MBA, BSN**, Regional Director for the Smilow Cancer Hospital Network, and **Maureen Major Campos, RN, MS**, Director of Patient Services.

- Special thanks to the following nursing staff: **Jackie Guarino, Brie Gregoire, Sabrina Paradis, Becky Odgers, Emma Floberg, Casey Bucci, Kim Badowski,** and **Taryn Baldwin** in New Haven and **Josephine Ettore** in Trumbull for their efforts.

Smilow Star

Ashia Grier is a shining example of the dedicated care our patients and families have come to anticipate at Smilow Cancer Hospital. As an Environmental Service Associate, Ashia is in and out of patient rooms throughout the day on our inpatient units. It's Ashia's kindness and cheerful personality that sets her apart, and leaves an impression with our patients. One recent family member wrote, "[Ashia] was so kind and lifted our spirits whenever she came in with her cheerful personality! She got to know us and was so positive. She even brought [my daughter] a going home care package! Talk about above and beyond!" Thank you, Ashia for your incredible compassion, careful attention to your job, and most importantly, consideration and devotion to our patients each day. You are a shining Smilow Star!



Ashia is pictured with Patient Services Manager, Jill Williams, RN.

Best regards,

Charles S. Fuchs, MD, MPH
Director, Yale Cancer Center
Physician-in-Chief, Smilow Cancer Hospital

Lori C. Pickens, MHA
Senior Vice President and Executive Director
Smilow Cancer Hospital

Kevin G. Billingsley, MD
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