

## Entering Meaningful Communication Access Details into Epic

### Languages

Documentation of a patient or companion's primary spoken and written languages should be done within the **Registration** Tab, within the **Demographics** section.

- If a patient has interpreter services during the visit, document the qualified interpreter's name, identification number and the modality of the interpretation (video, telephone or in-person) under **Rooming** →

### Language/Interpreter.

- If the patient declines interpreter services during the visit, add a comment under **Rooming** → **Language/Interpreter**.

### Auxiliary Aids

Documentation of a patient or companion's disability status and requirements for auxiliary aids and services should be done within the Registration/Appt Desk Tab.

- Under **Patient Options** → **Registration** → **More** → **Disability Status/Care Accommodations**, the informational flowsheet can be completed.

### Service Animals/Miniature Horse Details

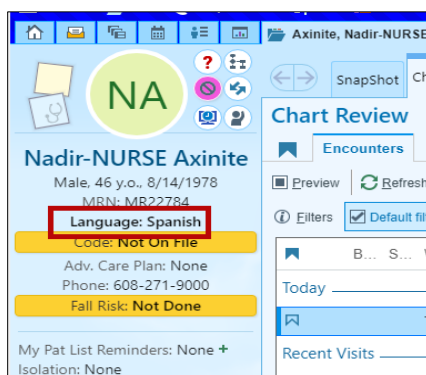
Documentation of a patient's service animal or miniature horse accommodations should be done within the Registration/Appt Desk Tab.

- Under **Patient Options** → **Registration** → **More** → **Disability Status/Care Accommodations**, enter the details under the "Do you have any additional special needs requiring accommodation?" field.

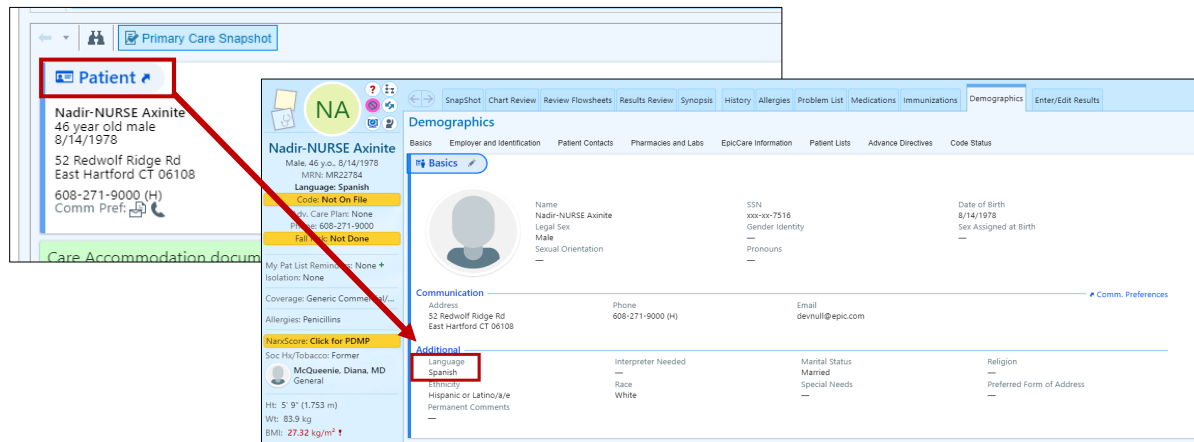
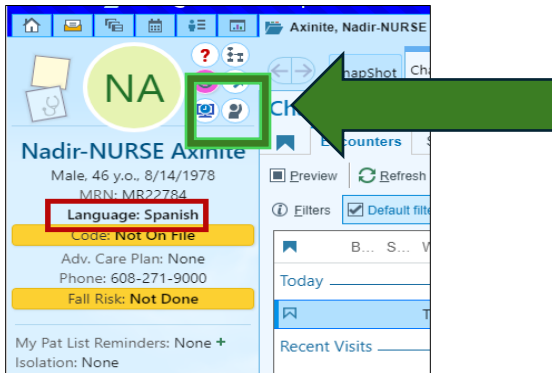
## Accessing Meaningful Communication Access Details into Epic

### Languages

Once entered, the patient's language preference appears in their Storyboard profile, here in red.

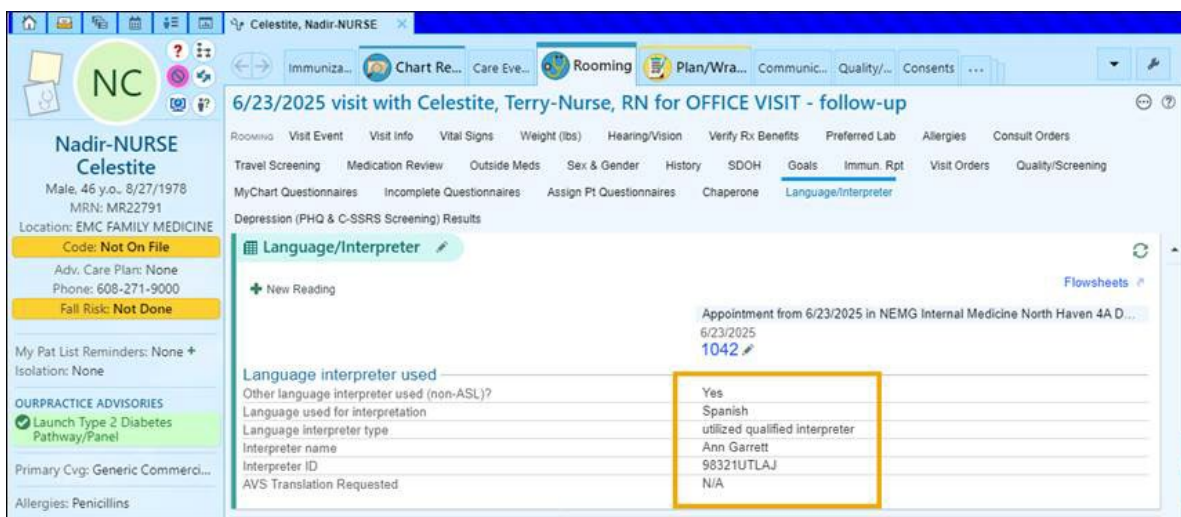


You can also click on **Primary care Snapshot**, here in green, to access more details.

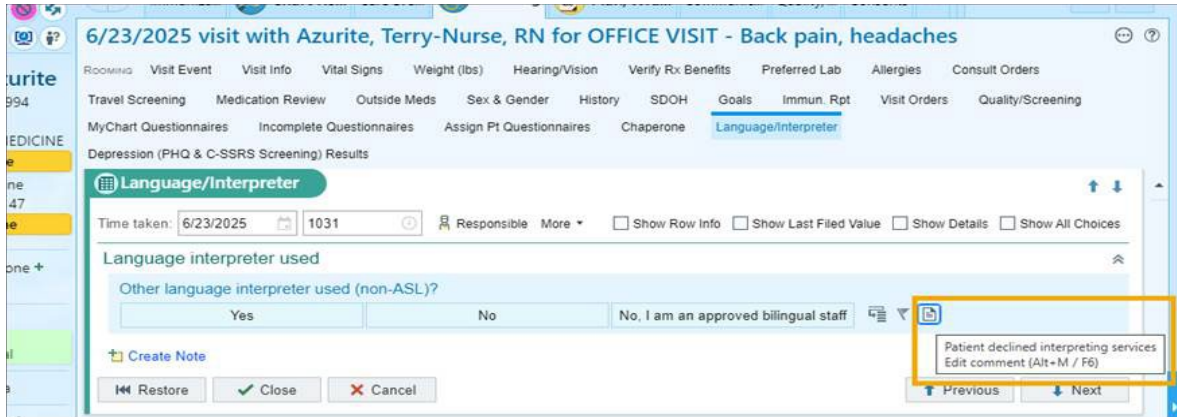


### Language Interpreter

If the patient did have an interpreter for the service, you can access those details under the **Rooming Tab** of the encounter.

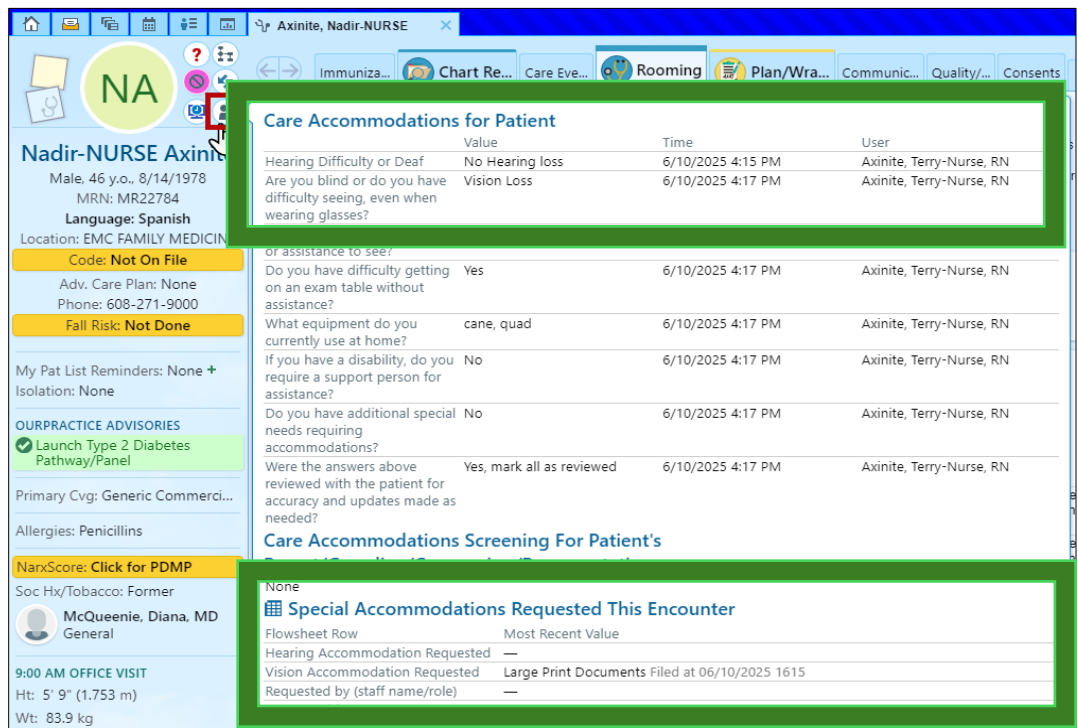
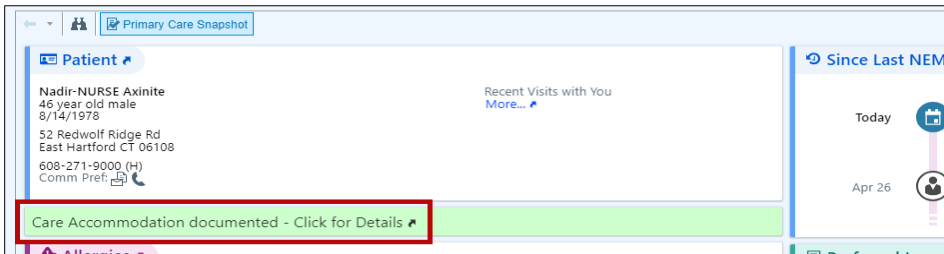


If the patient declined an interpreter, you would see those details here.



### Auxiliary Aids

You can also access the patient's auxiliary aid details through the **Primary Care Snapshot**. Click on **Care Accommodations documented** to access the details.



### Service Animal/Miniature Horse

There is no specific Service Animal/Miniature Horse option in Care Accommodations. If the patient does have this accommodation, it will be free texted under **the Do you have any additional special needs requiring accommodation?** field.

The screenshot shows the Epic EMR interface for patient Nadir-NURSE Axinite. The left sidebar contains patient information: Male, 46 y.o., 8/14/1978, MRN: MR22784, Language: Spanish, Location: EMC FAMILY MEDICINE, Code: Not On File, Adv. Care Plan: None, Phone: 608-271-9000, Fall Risk: Not Done, My Pat List Reminders: None, Isolation: None, OUR PRACTICE ADVISORIES: Launch Type 2 Diabetes Pathway/Panel, Primary Cvg: Generic Commerci..., Allergies: Penicillins, NanxScore: Click for PDMP, Soc Hx/Tobacco: Former, McQueenie, Diana, MD General, 9:00 AM OFFICE VISIT, Ht: 5' 9" (1.753 m), Wt: 83.9 kg.

The main content area is titled "Care Accommodations for Patient" and contains a table with the following data:

Value	Time	User
Hearing Difficulty or Deaf No Hearing loss	6/10/2025 4:15 PM	Axinite, Terry-Nurse, RN
Are you blind or do you have difficulty seeing, even when wearing glasses? Vision Loss	6/10/2025 4:17 PM	Axinite, Terry-Nurse, RN
Do you require special support or assistance to see? Large print documents	6/10/2025 4:17 PM	Axinite, Terry-Nurse, RN
Do you have difficulty getting on an exam table without assistance? Yes	6/10/2025 4:17 PM	Axinite, Terry-Nurse, RN
What equipment do you currently use at home? cane, quad	6/10/2025 4:17 PM	Axinite, Terry-Nurse, RN
If you have a disability, do you require a support person for No	6/10/2025 4:17 PM	Axinite, Terry-Nurse, RN
Do you have additional special needs requiring accommodations? No	6/10/2025 4:17 PM	Axinite, Terry-Nurse, RN
Were the answers above Yes mark all as reviewed	6/10/2025 4:17 PM	Axinite, Terry-Nurse, RN

Below the table, there is a note: "Reviewed with the patient for accuracy and updates made as needed?"

Below the note, there is a section titled "Care Accommodations Screening For Patient's Parent/Guardian/Companion/Representative" with the value "None".

Below that, there is a section titled "Special Accommodations Requested This Encounter" with a table:

Flowsheet Row	Most Recent Value
Hearing Accommodation Requested	—
Vision Accommodation Requested	Large Print Documents Filed at 06/10/2025 1615
Requested by (staff name/role)	—
Requested for	—